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To whom it may concern:

I am writing this letter to describe the exemplary work that Kelbie Home Improvements, Inc. completed at my residence at 807 South Montford Ave., Baltimore, MD 21224. Kelbie, Inc. provided the highest level of professional services from the initial consultation, throughout the duration of the project, and through the completion of the job. During the initial consultation Kelbie, Inc. offered an honest, accurate, and reasonable estimate of the work that needed to be completed at my residence and far exceeded my expectations in the quality of the work they provided. Upon consulting several other contractors, I found that Kelbie, Inc. gave the most reasonable and comprehensive estimate for the project I needed completed at my residence.

I had a relatively extensive amount of work done on my rowhouse in Canton which included the removal of a large portion of my roof-top deck, the installation of two-inch thick insulation board, installation of an entirely new roof, and the replacement of the portion of the deck that required removal. In every aspect of the job, Kelbie, Inc. met and exceeded their promises as defined in our contract. Prior to the installation of the new roof, I had significant leakage in my second story bathroom and minor leaks in the kitchen on the first floor. Since the new roof has been installed, I have not had a single bit of leakage in either of the problematic areas. In addition to resolving the leaks, Kelbie, Inc. did an excellent job of replacing the section of the deck that had to be removed and provided me with a very aesthetically pleasing new roof. Thus, the work done by Kelbie, Inc. was the very highest of quality both functionally in resolving the problematic leaks and appearance wise in the type of roofing material used and the excellent carpentry work completed. Once the project was completed, Kelbie, Inc. made at least three follow-up visits in order to ensure that clean-up was done appropriately and ensure that the job was completed as promised. I was extremely happy with all aspects of the services provided by Kelbie, Inc. Overall, I highly recommend Kelbie, Inc. for any type of project. Kelbie, Inc. provided an extremely high quality, professional, honest, and thorough service which I have been greatly enjoying since its completion.

Please feel free to contact me via e-mail or phone with any questions or concerns in regards to this letter.

Sincerely,



Mick Needham